

IQMC		
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At IQMC, we are committed to delivering independent, ethical, and globally benchmarked social audit services that strengthen compliance, enhance transparency, and build trust across our clients' operations. Quality, for us, is not a procedural formality but the foundation of our credibility as a social compliance auditing organisation. This Quality Policy sets out the commitments through which we sustain that credibility in all of our services.

Integrity and impartiality are the starting point of everything we do. IQMC conducts unbiased, fact-based assessments free from any conflict of interest, and no commercial, personal, or other consideration is permitted to influence an audit outcome. This impartiality is safeguarded at both the organisational and individual level and is treated as non-negotiable across every engagement.

We deliver competent and consistent results by deploying qualified auditors, applying standardised methodologies, and following internationally recognised audit protocols so that our outcomes are reliable and repeatable regardless of who performs the work or where it takes place. Our practices are aligned with the principles of professional standards and competency framework of the APSCA, the guidelines of the SLCP and the requirements of the other social audit schemes.

We are committed to continuous improvement of our audit quality through ongoing training, auditor calibration, adoption of appropriate technology, and periodic review of our audit processes, and we uphold the highest standards of professional conduct, ethics, transparency, and accountability in every engagement. Through these commitments, IQMC sustains a culture of quality, professionalism, and credibility, ensuring that every audit reflects our professional standards and global best practices.

This Quality Policy is communicated to all personnel and subcontractors acting on behalf of IQMC, and is reviewed periodically to ensure its continued suitability and alignment with evolving professional standards, scheme requirements, and organisational needs.